CALIFORNIA EMERGENCY MANAGEMENT AGENCY (Cal EMA) DOMESTIC VIOLENCE ASSISTANCE PROGRAM PERFORMANCE ASSESSMENT / SITE VISIT REPORT

DATE OF SITE VIST: May 27, 2010

1. GRANT AWARD NUMBER: DV09231471; DR09011471

2. GRANT PERIOD: 7/1/09-6/30/10 (DV); 7/1/09-12/31/09 (DR)

3. RECIPIENT/IMPLEMENTING AGENCY: Asian Americans for Community Involvement

4. PROJECT DIRECTOR: Teresa Yu, Domestic Violence Program Manager

PERSONS INTERVIEWED DURING SITE VISIT:

<u>NAME</u>	<u>TITI</u>	<u>LE</u>	AGENCY		
Teresa Yu	Domestic Violence Program Manager		Asian Americans for Community Involvement		
Mei Kuang	Controller		Asian Americans for Community Involvement		
Nevena Miscevic	Shelter Coordinator		Asian Americans for Community Involvement		
Signature of Program Specialist	Date	Signature of	Section Chief	Date	
Signature of Project Representa	tive Date				

ADMINISTRATIVE REVIEW	<u>YES</u>	NO	<u>N/A</u>
1. OPERATIONAL DOCUMENTS			
 Review hard copy/verify the ability to access on line: The Cal EMA Recipient Handbook (R.H.) The Approved Grant Award Agreement The RFA/RFP (supersedes the requirement of the R.H.) The Program Guidelines (supersedes the requirement of the R.H.) Is the project familiar with Office of Management and Budget, OMB Circulars which govern your organization? Circulars may be found at www.whitehouse.gov/omb/circulars. 			
Comments:			
2. FIDELTY BOND CERTIFICATE - COMMUNITY BASED ORGANIZAMERICAN INDIAN ORGANIZATIONS ONLY	ATION	(CBO	<u>) &</u>
• Obtain copy of required Fidelity Bond Certificate? [R.H. Section 2161] Does not apply to state, city, or county units of government.			
 Does the certificate show: Bonding company name Bond number Description of coverage Amount of coverage (50% of allocation) Bond period Grant award number Employee Dishonesty, Form A Forgery Coverage, Form B Is the State of California, California Emergency Management Agency named on the bond as the beneficiary? 			
Comments: FINDING : Recipient did not have a copy of certificate or policy for retime of performance assessment.	equired	<u>fidelity</u>	bond at
3. ENVIRONMENTAL IMPACT – CEQA COMPLIANCE (R.H. Section 2	2153)		
Does the project have their CEQA documentation on file?		\boxtimes	
Comments: FINDING : Recipient did not have a copy of documentation of CEQA time of performance assessment.	<u>complic</u>	ince/ex	emption at

ADMINISTRATIVE REVIEW	<u> </u>	<u>YES</u>	NO	<u>N/A</u>	
4. PROOF OF AUTHORITY (R.H. Section 1350)					
• Does the project have a written authorization/reso required by the Grant Award Agreement? *Ask for		\boxtimes			
Comments: Board Resolution on file.					
5. ORGANIZATIONAL CHART					
• Review the organizational chart. Are all budgeted identified?	l positions				
Comments:					
6. Cal EMA MODIFICATION (Cal EMA 2-223)					
• Review the purpose/preparation of Grant Award N (<u>Cal EMA 2-223</u>). [R. H. Section 7500] (Instruction the procedure to obtain the most recent forms	t the project staff				
website.)	grow ew 2011				
A modification is needed for the following: O Budget changes					
Change in key personnel					
 Adding/changing additional signers 					
 Change goals/objectives, or activities 					
 Address change 					
o Other					
Comments:					
7. <u>PERSONNEL POLICIES</u>					
• Does the project staff have access to written person required? [R. H. Section 2130]	nnel policies as				
 Do policies include: Maintenance of personnel files for all paid staff including job applications, salaries, b 		\boxtimes			
job duties/descriptions	onems, and current				
 A current Drug Free Workplace policy sta signed by the employee? [R. H. Section 2] 					
Work hours	32 _j	\boxtimes			
 Compensation rates 					
o Overtime					
 Did the Board approve the agency's current perso 	nnel policy?	\bowtie			

Comments:

	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
8. <u>FUNCTIONAL TIMESHEETS</u>				
• Does the project use functional timesheets for each grant funded position less than 1 FTE? OR Time Study Allocation plan updated within the last 2 years? [R. H. Section 11331]				
 Are timesheets (paid staff & volunteer) signed by staff & approved by supervisor? (Review timesheets to ensure they are signed by the staff and supervisor) 				
Comments: Time study and Cost Allocation Plan reviewed/revised on a regular	basis.			
9. DUTIES OF FINANCIAL OFFICER AND BOOKKEEPER				
• Are the duties of the financial officer and the bookkeeper separate to ensure no one person has complete authority over a financial transaction?				
 Name of individual who approves purchases. Teresa Yu (DV Program Manager; Nevena Miscevic (Shelter) 				
<u>Coordinator)</u>				
 Name of individual who writes checks. Sone Silivang (Accounts Payable) 				
 Name of individual(s) who signs checks. 				
<u>Michele Lew (Executive Director); Roland Acupido (HR Director); authorized Board members</u>				
Comments: Two signatures required on checks greater than \$1000.				
10. SOURCE DOCUMENTATION-Fiscal [R. H. Section 11000]				
• Does the project maintain a record-keeping system which will accurately support costs claimed on Report of Expenditure and Request for Funds (Cal EMA Form 2-201)?				
 Does the project maintain an accurate inventory log of equipment purchased with grant funds? 	\boxtimes			
Comments: <u>No equipment purchased with Cal EMA grant funds. However, proj</u> office equipment.	ect mainta	ins inve	entory of	
11. PROJECT EXPENDITURES				
• Is the project's expenditure rate commensurate with the elapsed period of the grant?				
• Are the project's expenditures being made in accordance with the terms of the Grant Award Agreement?				
 Does the project need to submit a Grant Award Modification 	\boxtimes			
Request (Cal EMA Form 2-223)? • Is the project up-to-date with the submission of Cal EMA Form				

Comments:

<u>YES</u>	<u>NO</u>	<u>N/A</u>
	YES	YES NO

Rev. 4/2010

Comments:

В.	PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
GEN	IERAL				
	1. PROGRAM GOALS AND OBJECTIVES				
	• Review the goals and objectives of the program and the programmatic requirements of the Grant Award Agreement. Is the	\boxtimes			
	 project meeting the program goals and objectives? Does the project staff need to submit Cal EMA Form 2-223 to modify their grant objectives? 				
	Comments:				
	2. PROGRESS REPORT				
	Discuss and review the programmatic Progress Report requirements.	\boxtimes			
	Comments:				
	3. SOURCE DOCUMENTATION – Programmatic				
	 Is the project maintaining a record keeping and data collection process that will accurately support the project's reported data on the Progress Report form? Review the project's file system and data collection process. 				
	Comments:				
	4. OPERATIONAL AGREEMENTS				
	• Does the project have current Operational Agreements as required by the Grant Award Agreement?				
	Comments: All Operational Agreements recently renewed. Term for OA's is 201	<u> 10-2015</u>			
	5. PROJECT STAFF DUTIES				
	• Interview project staff and discuss their duties and the relationship to the grant. Are employees performing duties as stated in the Grant Award Agreement?				
	Comments:				

<u>C.</u>	SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
<u>DIR</u>	ECT SERVICES				
	 Maintain 24-hour crisis hotline Crisis line staffed 24 hours a day, 7 days a week. Documentation procedures ensure accurate statistical data on progress report (PR). 	\boxtimes			
	 Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
	Comments:				
	 2. Counseling to adult DV victims Free individual and group counseling provided to adult DV victims. If counseling referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
	Comments: <u>Services provided primarily at Shelter, sometimes at Business Office.</u> who have more clinical or medically in-depth needs.	Referral.	s made	for those	
	 3. Business Center • Business center open during routine business hours. • Staff coverage provided during lunchtime and staff meetings. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
	Comments:				
	 4. Emergency Shelter Physical shelter exists Emergency shelter provided to DV victims and their children 24 hours 	\boxtimes			
	 Position of the protocol for reporting suspected child abuse in place. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2 101 				

Comments: <u>Program advocates and client service providers are all mandated reporters.</u> <u>Trained by County of Santa Clara on procedures and protocol.</u>

С.	SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
	5. Emergency food and/or clothing				
	 Emergency food and/or clothing provided to DV victims and their children. 				
	• If emergency food and/or clothing is referred, OA on file with service			\boxtimes	
	 providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 	\boxtimes			
	Comments:				
	 6. 24 hour emergency response to Law Enforcement (LE) • Written protocol in place to address LE referrals. • Current OA on file with local LE. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
	Comments:				
	 7. 24 hour response to hospital emergency rooms Written protocol in place to address emergency room referrals. Current OA on file with local emergency rooms. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
	Comments:				
	 8. 24 hour transportation to shelter or other safe location Emergency transportation provided 24/1 to shelter to other safe location. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
	Comments:				
	 9. Counseling to children of DV victims • Free, age-appropriate counseling provided to children of DV victims. • If counseling is referred, OA on file with service providers. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				

C.	SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>			
	Comments: <u>Children's counseling services referred to County Mental Health or otagency.</u>	her child	d servic	vices referral			
	 10. Court and Social Service Advocacy for DV victims Victim advocacy to social services agencies provided. Court accompaniment provided. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 						
	Comments:						
	 11. Legal Assistance Legal assistance with TRO's and other protective and/or custody orders. If legal assistance is referred. OA on file with service providers. 	\boxtimes					
	 If legal assistance is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 						
	Comments: <u>Legal referrals made for complex immigration and family law matters.</u>						
	 12. Local community services Involvement in local DV Council or other collaborative partnerships. Referrals made to other agencies in the DV services network. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 						
	Comments:						
	 13. Household establishment DV victims receive assistance establishing a new residence. If household establishment assistance is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. 						
	 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 						
	Comments:						
40-H	IOUR TRAINING						
	1. Can the project ensure advocates working with victims meet the requirements of a "domestic violence counselor" pursuant to	\boxtimes					

C.	SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
	Evidence Code §1037.1(a)(1)?			
	Comments: <u>Due to hiring freeze</u> , agency currently does not have a Training	g Coordinator.	For n	ow, all new
	advocates or DV program staff are referred to other area DV agencies for			
	2. Does the project have a current Training Summary/Training Syllabus which meets the requirements of Training Curriculum Resource and Development Guide?			
	Comments: <u>Last submitted 2009.</u>			
<u>ADD</u>	ITIONAL REQUIREMENTS			
	1. Do the written policies pertaining to the provision of all services are inclusive of all domestic violence victims and their children per the RFA.			
	Comments:			
	2. Does the project provide alternative shelter and other services through motel vouchers and referrals, to the best of their abilities, to all victims of domestic violence served through this program per the RFA?			
	Comments:			
	3. Does the project have a children's program in their shelter facility per the RFA?			
	Comments:			
	4. Does the project make arrangements for school aged children to continue their education during their stay at the shelter per the RFA?			
	Comments:			
	5. Does the project have a documented for the handling and storage of confidential client information per the RFA?			
	Comments: All confidential records stored in-house (at Shelter or Rusiness	Office) for un	to 10 v	oars

D. ADDITIONAL COMMENTS:

NOTES:

EEO CHECKLIST - B

For Federally Funded CBOs and All State Funded Recipients (Monitoring/Site Visits)

RECIPIENT(s): Asian Americans for Community Involvement

IMPLEMENTING AGENCY: Asian Americans for Community Involvement

GRANT AWARD #(s): DV092311471; DR09011471

FEDERAL \$: \$194,443

STATE \$: \$184,968

CONTACT PERSON AT SITE: Roland Acuipido, Human Resources Director

TELEPHONE #: 408.975.2730 x159

E-MAIL ADDRESS: <u>roland.acupido@aaci.org</u>

State funded recipients, Community Based Organizations (CBOs), Indian Tribes and Educational/Medical Institutions are exempt from the U.S. Department of Justice requirement of developing an EEOP. CBOs however are monitored by the U.S. Department of Health and Human Services in EEO compliance matters.

All California Emergency Management Agency (CalEMA) recipients, regardless of the type of entity or the amount awarded, are subject to the prohibitions against discrimination in any program or activity and may be required by CalEMA or the U.S. Department of Justice, through selected compliance reviews, to submit data to ensure their services are delivered in an equitable manner to all segments of the service population and their employment practices comply with civil rights requirements.

The following is to assure that CalEMA recipients receiving State and Federal financial assistance are in compliance with civil rights requirements. Please verify that the following EEO documents are available at the site/monitoring visit. If they are not available, please note on this checklist and forward to the EEO Office.

EEO CHECKLIST - B

	The state employ ancest medicate homos charace denial must a	atement of the condition of the conditio	A current Equal Employment Opportunity Policy Statement. should specifically state that the agency is an equal opportunity loes not discriminate on the basis of race, color, religious creed, nal origin, age, sex (including pregnancy, childbirth or related ons), marital status, sexual orientation (heterosexuality, and bisexuality), medical condition (cancer and genetic, or disability (medical and physical, including HIV and AIDS), and medical care leave and pregnancy leave. Additionally, this policy to deliveries of services to clients and volunteers. This policy must prominent place accessible to employees, applicants and clients.
	YES NO		(Request a copy of the policy and indicate if has been issued to staff.) (Provide attachment 1B)
	employ	ees hav ination, i	e a right to work in an environment free from all forms of including sexual harassment, retaliation and hostile work
	YES NO		(Request a copy of the policy.) (Provide attachment 2B)
	discrim		ON COMPLAINT PROCEDURE - Has the recipient adopted a complaint procedure for filing complaints, both for their employees, clients? (Request a copy of the procedure.) (Provide attachment 3B)
	Housin Prohib	ig (DFEF ited by L	NATION POSTER - The CA Department of Fair Employment and I) poster entitled "Harassment or Discrimination in Employment is aw" must be posted in a conspicuous location accessible to applicants for employment.
	YES NO		(Provide attachment 4A)
5		nt of nor	6 – Does the recruitment materials or publications include a policy adiscrimination for participants, beneficiaries, applicants, or
	YES		(Request copy of document)

EEO CHECKLIST - B

\boxtimes 6.	COORDINATOR - Has the recipient identified a person responsible for coordinating complaints?							
	NAME:_	Rola	and Acupido					
	TITLE:_	Hum	an Resources & Adminis	stration Director				
	PHONE	#:_ <u>40</u>	8.975.2730 x159	EMAIL:_roland.ac	cupido@aaci.org			
⊠ 7.	7. FINDINGS OF DISCRIMINATION – Has the agency had any findings of discrimination issued in the last five years by the Agency, Federal/State Court, or Federal/State administrative agency (i.e. Equal Employment Opportunity Commission (EEOC), California Department of Fair Employment and Housing (DFEH), etc.).							
	YES			NO <u>X</u>	_			
8.	current a	allegat	NS OF DISCRIMINATION ions of discrimination withiunteer or client?					
	YES			NO <u>X</u>	_			
9.	Employ	ment	TON of the Equal Employ Opportunity Policy - A plan oployees, volunteers, clien	an to disseminate th	e EEO Plan and the EEO			
	YES _	<u>X</u>	(Request a copy)	NO	_ (provide attachment 10A)			
X 10	■ 10. LIMITED ENGLISH PROFICIENCY (LEP)* – Has the recipient taken reasonable steps to ensure meaningful access to their programs, services, and information on the services the recipient provides, free of charge? Additionally, has the recipient established and implemented policies and procedures for language assistance services that provide LEP persons with meaningful access, i.e. oral interpretation services, bilingual staff, telephone interpreter lines, written language services, community volunteers, etc.							
	YES _	X	(Request a copy)	NO	(provide attachment 11A)			
	*Persons who do not speak English as their primary language and who have limited ability to read, speak, write, or understand English can be limited English proficient (LEP).							
I herel	I hereby certify this EEOP Checklist is accurate and complete to the best of my knowledge.							
PROG	PROGRAM SPECIALIST NAME: _Michelle Mahon							
SPEC	IALIST F	PHONI	E NUMBER:916.324.92	<u> 221</u>				
DATE	: <u>5-27</u>	<u>'-10</u>						

California Emergency Management Agency

EEO CHECKLIST - B

COMMENTS:												
								, , , , ,				
Upon completion,	please	send	а сору	of	this	checklist	t to	Lisa	Abila,	EEO	Compliance	e Officer

CalEMA Headquarters.

(1/2/09)